

## **Procedure to Cancel Pending Orders during a System Failure**

During an IBTS system failure, Clients are advised to cancel pending orders by contacting our IT Support Department at Head office.

**LOCATION:** HEAD OFFICE

**DEPARTMENT:** IT SUPPORT

**OFFICER CONTACT DETAILS:**

**1. NAME:** ABDUL WAHAB

**LANDLINE NUMBER:** +92 213 242 9103- +92 213 2426938